



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

March 7, 2022

Brooke Boone
 KinderCare Education LLC
 1840 Latson Rd.
 Howell, MI 48843

RE: License #: DC820019903
 Investigation #: 2022D0930008
 KinderCare Learning Center #1242

Dear Ms. Boone:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R400.8125(1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed program director, child care staff member, witnesses, parents, children,
- I completed on-site inspections on the following dates: 01/31/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	X
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	x

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Jeanette C. Wallington, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(313) 938-6221

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC820019903
Investigation #:	2022D0930008
Complaint Receipt Date:	01/27/2022
Investigation Initiation Date:	01/28/2022
Report Due Date:	03/28/2022
Licensee Name:	KinderCare Education LLC
Licensee Address:	Ste 1400 650 NE Holiday Street Portland, OR 97232-2096
Licensee Telephone #:	Unknown
Administrator:	Brooke Boone, Designee
Licensee Designee:	Brooke Boone, Designee
Name of Facility:	KinderCare Learning Center #1242
Facility Address:	4900 Evergreen Dearborn, MI 48128
Facility Telephone #:	(313) 441-1462
Original Issuance Date:	N/A
License Status:	REGULAR
Effective Date:	10/10/2020
Expiration Date:	10/09/2022
Capacity:	113
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child A (4-year-old female) was hurt while in care. The incident report does not match what Child A informed her mother or the emergency room doctor.	No

III. METHODOLOGY

01/27/2022	Special Investigation Intake 2022D0930008
01/28/2022	Special Investigation Initiated - Telephone Call to Child A's Mother; left message
01/31/2022	Inspection Completed On-site @12:45 p.m to 1:30 p.m. Interviewed Hollie Bentley, Program director, Tramaine Lampkin Child Care Staff Member (CCSM)
01/31/2022	Contact – Telephone call made call to Child A's Mother left message
02/11/2022	Contact – Telephone call made Call to Child B's Mother
02/11/2022	Contact – Telephone call made Call to Child C's Mother
02/11/2022	Contact – Telephone call made Call to Child D's Mother -left message
02/11/2022	Contact – Telephone call made Call to Child A's Mother – left message
02/17/2022	Contact – Telephone call made – Exit conference call to Hollie Bentley

02/17/2022	Contact – Document Received

ALLEGATION: Child A (4-year-old female) was hurt while in care. Child A (4-year-old female) was hurt while in care. The incident report does not match what Child A informed her mother or the emergency room doctor.

INVESTIGATION: On 1/27/2022, the department received a complaint that Child A was hurt while in care when she tripped and fell, hitting her lip on a block shelf. Her injury called for several stitches in her lip.

On 1/31/2022, I conducted an unannounced inspection at the center. I interviewed the program director, Hollie Bentley. She was not in the classroom when the accident occurred. She was immediately call by the CCSM, Tramaine Lampkin to come to the classroom to assist. Child A told Ms. Bentley she was running in the classroom and got hurt. Ms. Bentley contacted Child A's Mother. She picked up Child A and took her to urgent care. Child A continued to attend the center until 2/05/2022.

I interviewed CCSM Tramaine Lampkin. She stated they were cleaning up to get ready for circle time. Child A was running around the classroom. On two separate occasions she told Child A to stop running. She continued running. Child A was wearing boots and tripped over her feet. She did not fall to the floor or fall into anything but when she tripped, she bit down on her lip. Her lip immediately start bleeding and she knew it was bad enough that Child A would need stitches. Ms. Lampkin stated the accident happened at 9:50am and Child A's Mother was called at 9:55am. She provided first aid to Child A and completed an incident report which was given to Child A's Mother when she picked her up. Ms Lampkin stated she usually works alone as there are only 10 children in her class. There was no other CCSM present in the room.

On 2/11/2022, I contacted Child B's Mother by telephone. She stated she had no concerns with the center. When she brought issues to their attention it was taken care of immediately. Child B has never made any complaints about the center.

On 2/11/2022, I contacted Child C's Mother. She had no concerns regarding care and supervision. She stated one time Child C had an accident on the playground. She was called immediately and given an incident report upon her arrival.

I attempted to contact Child A's Mother on 1/27/2022, 1/31/2022, and 2/11/2022, she did not respond to any of my phone calls.

I received a copy of the center's incident report provided to Child A's Mother which contradicts the complaint. The incident report did not state Child A fell and hit her face on the block shelf. The incident report stated child A tripped and bit down on her lip. This report matches what Ms Lampkin who witnessed the incident reported.

R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.

ANALYSIS:	There is insufficient evidence that CCSM, Ms. Lampkin did not provide appropriate care and supervision to Child A when she fell and bit her lip.
CONCLUSION:	VIOLATION NOT ESTABLISHED

II. RECOMMENDATION

I recommend no change to the status of the license of this childcare center



March 7, 2022

Jeanette C. Wallington
Licensing Consultant

Date

Approved By:



March 7, 2022

LaTanya Ellington
Area Manager

Date