



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

June 24, 2020

Attn: Kirsten Humitz
 Howell IXL, LLC
 5424 E. Grand River
 Howell, MI 48843

RE: License #: DC470370944
 2020D0895012
 RE: SI LOG #: IXL Learning Center
 5424 E. Grand River
 Howell, MI 48843

Dear Ms. Humitz:

This letter is to advise you that the 06/24/2020 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8125(1) Staff; volunteer; requirements	On March 5, 2020, the child care staff members did not provide appropriate care and supervision of Child A (male, 2 years old). Child A (male, 2 years old) was left unsupervised in the Toddler Classroom for less than five minutes. REPEAT VIOLATION ESTABLISHED	The child care center utilizes the Tadpole app for attendance and assistance in child counts. Child care staff members were instructed/re-trained on protocol and expectations with the app. This includes: (1) Lead caregiver is responsible for the iPad. The person closing at the end of the day if responsible once the lead caregiver leaves for the day. (2) When exiting a classroom, the assistant caregiver will announce the names of the children they	This plan has already been established and implemented .

	<p>SIR dated 04/10/2018; SIR #2018D0895012 Corrective Action Plan dated 04/12/2018</p>	<p>have, and the lead caregiver will move the named children on the iPad. The lead caregiver will also repeat the names of the children for confirmation. (3) The lead caregiver will be the last person in the room. (4) The assistant caregiver in each group is responsible for completing a head count at every turn, and a final count at final destination. (5) Once the lead caregiver joins the group, a total head count will be completed.</p> <p>In addition, the director will complete a random ratio check four times throughout the day. The counts and documentation will be ongoing.</p> <p>The admin team is also checking the Tad Pole system throughout the day for head count.</p>	
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in blue ink that reads "Thanh C. Biehl". The signature is written in a cursive style with a small flourish at the beginning.

Thanh Biehl, Licensing Consultant
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(734) 417-8580