



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 26, 2019

Kerry Horton  
Me, Myself & I Childcare Preschool Center LLC  
1084 Royal Crest Drive  
Flint, MI 48532

RE: License #: DC250384812  
Investigation #: 2019D0354016  
Bri'elle's Learning Center

Dear Mr. Horton:

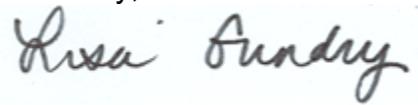
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (810) 787-7031.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,

A handwritten signature in cursive script that reads "Lisa Gundry". The signature is written in black ink on a light-colored background.

Lisa Gundry, Licensing Consultant  
Bureau of Community and Health Systems  
4809 Clio Road  
Flint, MI 48504  
(810) 931-1220

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC250384812
<b>Investigation #:</b>	2019D0354016
<b>Complaint Receipt Date:</b>	06/06/2019
<b>Investigation Initiation Date:</b>	06/06/2019
<b>Report Due Date:</b>	08/05/2019
<b>LicenseeName:</b>	Me, Myself & I Childcare Preschool Center LLC
<b>LicenseeAddress:</b>	1084 Royal Crest Drive Flint, MI 48532
<b>LicenseeTelephone #:</b>	(810) 875-8285
<b>Administrator:</b>	Kerry Horton, Designee
<b>Licensee Designee:</b>	Kerry Horton, Designee
<b>Name of Facility:</b>	Bri'elle's Learning Center
<b>Facility Address:</b>	4087 S. Center Road Burton, MI 48519
<b>Facility Telephone #:</b>	(810) 820-7723
<b>Original Issuance Date:</b>	11/02/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/24/2017
<b>Expiration Date:</b>	11/23/2019
<b>Capacity:</b>	44
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Child A (male, age 1.5) has had multiple scratches and bruises since March 2019. The incident reports that were done were incorrect or not done at all.	No
The center is dirty, and the floors are slippery and unsafe.	No
Additional Findings	Yes

## III. METHODOLOGY

06/06/2019	Special Investigation Intake 2019D0354016
06/06/2019	Special Investigation Initiated – Telephone contact to Child A's Mother
06/14/2019	Inspection Completed On-site from 1:00pm to 2:15pm with licensing consultant Catherine Edgar. Interviewed caregivers Althea Tibbs, Sally Lozier and Shirley McChristian
06/18/2019	Contact - Telephone Interview with Program Director Sue Finley
06/19/2019	Contact - Telephone Interview with Program Director Sheri Moore
06/25/2019	Contact - Telephone Interview with Child B's Mother
06/25/2019	Contact - Telephone Interview with Child C's Mother
07/26/2019	Exit Conference with Ms. Moore

**ALLEGATION:** Child A (male, age 1.5) has had multiple scratches and bruises since March 2019. The incident reports that were done were incorrect or not done at all.

### INVESTIGATION:

On June 06, 2019, I interviewed Child A's Mother. She stated that she has received several such reports from the center over the last three months, with the most recent one on May 13, 2019. On May 13, 2019 she received an such report documenting that Child A received a scratch on his face because he had pulled another child's hair bow. The child had pushed him away and she allegedly scratched him. She asked to view the videotape from the room, and she was told by a previous worker Elizabeth George and program director Sue

Finley that they would review the tapes and let her know what happened. She called her back and told her he had grabbed at a child's hair and was scratched. She is not sure she believes that though because the center has had recent complaints about proper supervision in the center. She also later heard that Ms. Finley had reviewed the videotape with caregiver Sally Lozier present. Ms. Finley told Ms. Lozier not to watch so she could watch it herself in case the caregiver Shirley McChristian had lied. Child A's Mother disenrolled him from the center after that incident. She is concerned that Ms. McChristian is not supervising the children adequately. Previously she had talked to Aqueya Langston-Day, the licensee Kerry Horton's wife. Ms. Langston-Day addressed her concerns and was sympathetic but also did not answer her questions about adequate supervision. She indicated that she did not speak with Mr. Horton, because he is never there and only wants to collect a paycheck. When Child A started attending the center in March 2019 (she is unsure what date he started) she received a couple ouch reports and she did not make much of it at that time. As she started to receive more then she began to question why so many injuries were occurring. One particular incident documented that Child A head-butted Ms. McChristian and then fell over and had a red mark on his head. She could not believe that her child is capable of head butting anyone. She has a relative, Althea Tibbs, that works in the center and she would report injuries to her that happened, yet no one from the center would call her or document them in an ouch report. She did not take Child A for medical treatment as a result of any of the injuries. He had multiple scratches on him, but she did not have documentation of any bruises. She did not contact her local police department regarding a complaint. Furthermore, she feels that Ms. McChristian has a very unwelcoming attitude when Child A comes to the center now. She does not greet him when he arrives and ignores him.

On June 14, 2019, I completed an unannounced onsite inspection with Catherine Edgar, child care licensing consultant. Program Director Sue Finley was interviewed and stated that she was aware of the concerns regarding Child A. She acknowledged that the center does have cameras and she watched some of the camera footage from the day of the last incident, May 13, 2019. She stated that the footage is no longer available due to the amount of time that the video saves the recordings. She observed Child A show interest in the child's braids at least 3 times and he kept approaching her. The last time he started to climb on her when she was on the floor and that is likely when she scratched him. It was a very minor scratch and not real clear how it happened from the video. There were only two children in the room then, so Ms. McChristian was right there when it happened. She informed Child A's Mother of what she observed, and she was very nice and receptive to the feedback. She told her it was not a serious scratch and that the staff addressed it immediately. Ms. Finley denied telling Ms. Lozier that she could not watch the tapes. Their policy is to watch the tapes before allowing a parent to watch, so that the directors are aware of what is going on first. Ms. Finley has observed Child A and believes he is a normal, active toddler. He has had a few marks on him but nothing out of the ordinary from any other toddler. She was never informed of a concern before by his parents. Ms. McChristian has told her that Child A can be aggressive and that she has tried to tell his mother that and Ms. Tibbs. They do not want to listen or believe that he could be the cause of a bite or a scratch. Mrs. Langston-Day spoke with Child A's Mother and listened to her concerns, but there was not enough information to support that he was being improperly supervised. The infant/toddler room is small and the capacity in the room is only four children. Ms. McChristian typically works alone, and this meets the ratio requirement for the room. She is enrolled in a program to be the lead caregiver. She has not had any other

complaints from parents or staff about her supervision or caregiving skills. Ms. McChristian is kind and she has seen her cuddle the children and pick up Child A to talk to him and interact with him. She feels that this is an issue with Ms. Tibbs not liking Ms. McChristian and she wants her terminated. Ms. Tibbs continued to intervene with his care and Ms. Finley had to tell Ms. Tibbs to focus on her own room.

I reviewed the ouch reports in Child A's file. Ms. McChristian had completed them all.

- January 07, 2019 - -Child A threw a toy in the air and went to catch it and bumped his head on the cabinet. Ice pack applied.
- March 11, 2019 – Scratch on side of face from another child.
- March 22, 2019 – Ms. McChristian was playing with Child A when he head-butted her and then fell over, had a red mark on his cheeks so ice pack applied.
- April 4, 2019 – One of the children was pretending to hug Child A then bit him.
- May 13, 2019 – Child A pulled a child's hair bow and she scratched him.

On June 14, 2019, I interviewed Ms. McChristian. She stated that she provided adequate supervision all the time to Child A and all the children. She has worked in the center for 6 months and is enrolled in classes to be the lead caregiver in that room. I reviewed each incident report with her. She recalled each one except the head-butting incident from March 22, 2019. She stated that if she wrote it, then it must have happened but it likely was not serious enough to jog her memory. She indicated that Child A is aggressive and that he has hit at other children in the room. One time he did push the door and it hit another child. He has pulled at other children's shirts and thrown toys in the air. She stated that she shared this concern with Ms. Moore because she tried to tell Child A's Mother and Ms. Tibbs but they do not believe her. It became a concern when Ms. Tibbs was constantly coming to her classroom anytime a child cried so she could check on him. They feel that she is always blaming him and not the other children. She only seen Child A's Mother at drop off occasionally and only once or twice at pick up. She never shared a concern with her about the ouch reports or incidences. Ms. Finley watched the videotape from May 13, 2019 and it corroborated her ouch report how he was scratched. He had pulled another girls bows because he was curious, and she scratched him. On April 04, 2019 he was bitten because Child A had gotten near him, and he bit him. She has always followed their policy to write down the incident on an ouch report and tell the director or Ms. Tibbs. Ms. Tibbs always signs off on their ouch reports. The parents are contacted if the injury is serious enough.

On June 06, 2019, caregiver Sally Lozier was interviewed by Ms. Edgar. Ms. Lozier denied watching the videotape from May 13, 2019 or being told that she could not watch it. She stated that she works in the other infant room and not with Ms. McChristian directly. She denied any concerns regarding Ms. McChristian.

On June 06, 2019, I interviewed caregiver Althea Tibbs. Ms. Tibbs stated that she has worked in child care for over 30 years and she knows when something does not add up. The amount of marks on Child A did not make sense and there were too many incidences. She feels that Ms. McChristian is not properly supervising the infants in the room. She is not in the room because she works in the preschool room. Ms. McChristian works alone so no one would see her improperly supervising them. Ms. McChristian just sits there in the

chair and does not get up like she should. The center policy is for the staff to write up an incident report and then give it to her to review and sign. A program director also is informed if there is a serious incident or accident. Ms. Tibbs stated that Child A can “get rough,” he is a typical boy and not aggressive. Ms. Tibbs provided me with an additional incident report written on a handwritten notepad sheet. It documented on April 26, 2019, “Child A supposedly closed the door and hit another child with the door.” Ms. Tibbs stated that a child his age would not be able to close a heavy door. When she was told that he did this, she did not believe Ms. McChristian. Ms. Tibbs stated that she kept this information in her own notes and a formal incident report was not completed. She did inform Child A’s Mother though. She was keeping track of the incidences herself since she started to become suspicious too. Ms. Tibbs stated that she approached Ms. Langston-Day too and discussed her concerns about Ms. McChristian, but nothing changed. She did not inform Ms. Moore of her concerns. She feels that Ms. McChristian never smiles at Child A but she cannot describe her as rude.

On June 19, 2019, I interviewed Ms. Moore. She stated that she talked to Child A’s Mother almost daily about Child A. She would laugh about him, and she never addressed any concerns with her about his care. If there was an injury, the staff complete the ouch report, give it to Ms. Tibbs and then she would review it. The directors were informed if it was a serious accident or injury. She recalled scratches on Child A but never any bruises. Their policy is to call parents when there is a bite, bruise, bleeding or any other serious injuries. They always do an ouch report. A scratch would not warrant a call, but they would do an ouch report. Ms. McChristian came to her before the May 13, 2019 scratch and told her that Child A was tackling some of the other infants/toddlers and that he is kind of aggressive. She told her to document it if it was anything serious. Ms. McChristian would inform Ms. Tibbs when something happened, and Ms. Tibbs would overreact. She then started to intervene every time he cried or fell over and it was becoming a problem. Ms. McChristian felt that she was being scrutinized and was uncomfortable with it. Ms. Tibbs never came to her and reported that Ms. McChristian is not supervising Child A or any other child inadequately. She has never had any concerns expressed to her about Ms. McChristian by a parent or other staff person. She feels that this is being blown out of proportion because Ms. Tibbs works in the center and is related to Child A. Now it has turned into a personal issue between the staff.

On June 25, 2019, I interviewed Child B’s Mother. Child B (male, age 1.5) is in the same room with Child A. She denied having any concerns about Ms. McChristian. She stated that she is surprised about the allegations and that she always interacts with the children when she is there for pick up or drop off. She does feel that the room can be challenging with four infants and that she could use help, but that she is doing her best.

On June 25, 2019, I interviewed Child C’s Mother. Child C (female, age 1.5) is in the same room with Child A. She denied having any concerns about Ms. McChristian. She stated that Child C has had various bumps and bruises, but this is typical for a child her age learning to walk. She has received ouch reports before, and they communicate any injuries to her. One time Child C fell and hit her lip, but they told her about it and gave her a report. Ms. McChristian always greets them, and Child C hugs her.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff and Volunteers.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Child A was provided appropriate care and supervision.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.8155</b>	<b>Child accidents and incidents; child and staff illness.</b>
	<b>(1) A plan for when and how parents will be notified when the center observes changes in the child's health, a child experiences accidents, injuries, or incidents, or when a child is too ill to remain in the group shall be developed and implemented.</b>
<b>ANALYSIS:</b>	The staff followed the center's policy when Child A had an injury.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION: The center is dirty, and the floors are slippery and unsafe.**

**INVESTIGATION:**

Child A's Mother stated that the floors are slippery and unsafe. In addition, the center is dirty oftentimes. She has not observed the floors being slippery but Child A's Father did one time and he told her about it.

Ms. Tibbs denied that the center is dirty, and the floors are slippery. She stated that the staff clean every day, typically during naptime. They have to mop the floors in the dining room area where they eat. She has never observed anyone slip on the floors.

Ms. Finley denied that the center is dirty. She stated that the staff clean daily and have cleaning duties in their own rooms and in the shared areas.

Ms. Lozier denied that the center is dirty or that the floors are slippery.

Ms. Moore denied that the center is dirt or that the floors are slippery. They mop the floor after lunchtime when the kids are sleeping. She stated that Child A's Mother never came into the child care areas to even see if it was clean or dirty. She would drop him off at the door and Ms. Tibbs would usually come get Child A. Ms. Tibbs would take Child A home with her.

Ms. McChristian denied that the center is dirty or that the floors are slippery and unsafe.

Child B's Mother and Child C's Mother denied that the center is dirty. They denied seeing a slippery floor during pick up or drop off.

On June 14, 2019 I observed the center to be reasonably clean. The children were getting ready to nap and lunch had just ended. I observed the staff picking up the lunch leftovers and sweeping the floors. The floors were not slippery.

<b>APPLICABLE RULE</b>	
<b>R 400.8380(1)</b>	<b>Maintenance of premises.</b>
	(1) The premises shall be maintained in a clean and safe condition and shall not pose a threat to health or safety.
<b>ANALYSIS:</b>	The premises are being maintained in a safe and clean condition.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

### **ADDITIONAL FINDINGS:**

**INVESTIGATION:** On June 14, 2019, I observed a school-age child laying on a cot in the office, with the door closed. The office is not an approved child use space. During the inspection the staff moved the child out of the office. I informed Ms. Finley that the office was being used a nap space and she agreed that a child should not have been using that space.

<b>APPLICABLE RULE</b>	
<b>R 400.8167</b>	<b>Indoor space.</b>
	<b>(3) A center shall provide a floor plan of all child use areas to the department at initial licensure and before making structural changes or adding any child use space. Only space that has received prior approval for child use by the department may be used for child care.</b>
<b>ANALYSIS:</b>	On June 14, 2019, a child was sleeping in the office, which is not an approved child care use space.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**INVESTIGATION:** On June 14, 2019, I observed several children in the preschool room area laying on cots that were closer than 18 inches. I informed Ms. Finley that the children were too close together and needed to be at least 18 inches apart. She agreed that they could easily adjust the cots to this distance.

<b>APPLICABLE RULE</b>	
<b>R 400.8176</b>	<b>Sleeping equipment.</b>
	<b>(15) All occupied cribs, porta-cribs, cots, and mats shall be placed in such a manner that there is a free and direct means of egress and shall be spaced, as follows: (b) Cots and mats at least 18 inches apart.</b>
<b>ANALYSIS:</b>	On June 14, 2019, several of the sleeping children were on cots that were spaced less than 18 inches apart.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**INVESTIGATION:** Child A was originally enrolled in the center on March 27, 2018. He attended for several months and then was disenrolled from the center. He returned to the center in March 2019. Child A's Mother was not sure what date this was, and the file for Child A did not have an updated child information card with a new date of enrollment.

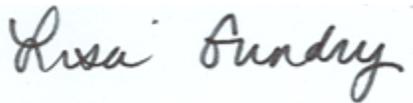
<b>APPLICABLE RULE</b>	
<b>R 400.8143</b>	<b>Children's records.</b>
	<b>(1) At the time of the child's initial attendance, the center shall obtain a child information card, using a form provided by the department or a comparable substitute, completed and signed by the parent, and the center shall keep it on file and accessible in the center.</b>
<b>ANALYSIS:</b>	Child A did not have a new child information card completed at the time of his initial attendance in March 2019.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**INVESTIGATION:** On June 14, 2019, when I reviewed Child A's file, there was not a signed/dated physical evaluation. Ms. Finley stated that she was not sure where it could be, she knows that one must have been done when he enrolled.

<b>APPLICABLE RULE</b>	
<b>R 400.8143(1)</b>	<b>Children's records.</b>
	<b>(6) Within 30 days of initial attendance, 1 of the following shall be obtained and kept on file and accessible in the center: (b) For toddlers: A physical evaluation performed within the preceding 6 months signed by a licensed health care provider. Restrictions shall be noted.</b>
<b>ANALYSIS:</b>	Child A did not have a physical evaluation in the file.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt and approval of an acceptable corrective action plan, I recommend no change in the status of the license.



7/26/2019

---

Lisa Gundry  
Licensing Consultant

Date

Approved By:



7/26/2019

---

Scott W. Bettys  
Area Manager

Date