



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

December 19, 2018

Ashley Karsten  
Kent Intermediate School District  
1800 Leffingwell NW  
Grand Rapids, MI 49525

RE: License #: DC410340521  
Investigation #: **2019D0611006**  
**Kent ISD - Godwin GSRP**

Dear Ms. Karsten:

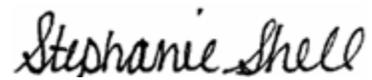
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Shell".

Stephanie Shell, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 481-3498

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC410340521
<b>Investigation #:</b>	2019D0611006
<b>Complaint Receipt Date:</b>	11/28/2018
<b>Investigation Initiation Date:</b>	11/28/2018
<b>Report Due Date:</b>	01/27/2019
<b>Licensee Name:</b>	Kent Intermediate School District
<b>Licensee Address:</b>	1800 Leffingwell NW Grand Rapids, MI 49525
<b>Licensee Telephone #:</b>	Unknown
<b>Administrator:</b>	Ashley Karsten, Designee
<b>Licensee Designee:</b>	Ashley Karsten, Designee
<b>Name of Facility:</b>	Kent ISD - Godwin GSRP
<b>Facility Address:</b>	28 Bellevue St. SE Grand Rapids, MI 49548
<b>Facility Telephone #:</b>	(616) 447-5683
<b>Original Issuance Date:</b>	01/09/2014
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	07/09/2016
<b>Expiration Date:</b>	07/08/2018
<b>Capacity:</b>	80
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Appropriate care and supervision was not provided when Child A (male, 4 years old) was hit in the face by Child B (male, 4 years old) chipping his teeth.	Yes

## III. METHODOLOGY

11/28/2018	Special Investigation Intake 2019D0611006
11/28/2018	Special Investigation Initiated - Telephone Spoke to Child A's mother
12/04/2018	Inspection Completed On-site Interviewed Lead Caregiver Ashley McQuiston and assistant Hilary Baars 12:34pm-1:01pm
12/04/2018	Exit Conference

**ALLEGATION:** Appropriate care and supervision was not provided when Child A (male, 4 years old) was hit in the face by Child B (male, 4 years old) chipping his teeth.

### **INVESTIGATION:**

On 11/20/2018, lead caregiver Ashley McQuiston contacted me informing me of an incident that occurred on 11/15/2018 during outdoor play. Child A (male, 4 years old) was hit with a bucket by Child B (male, 4 years old). Ms. McQuiston reported that no caregivers witnessed the incident and received their information by questioning the children involved. Child A had a cut on his lip and his lip swelled. At that time the caregivers did not notice that the child had chipped his teeth. On 11/20/18 Child A's mother contacted Ms. McQuiston and informed her that her son's teeth were chipped, and he needed to see a dentist. Ms. McQuiston sent me an incident report on 11/20/2018.

On 11/28/2018 spoke to Child A's mother. She reported that she has been happy with the care that her son has received, however feels that this incident could have been avoided. Child A's mother expressed concerns that there was not a caregiver who witnessed the incident. She also stated that the damage done to his teeth was

bad, and he was in a lot of pain. Child A's mother noted that she is aware the accidents happen and that she will probably experience more accidents like this with her son.

On 12/4/2018, I made an unannounced onsite inspection to the facility. During my onsite inspection, I interviewed lead caregiver, Ashley McQuiston. Ms. McQuiston reported that on 11/15/2018 that her class was outside on the playground during morning recess when she noticed Child A crying. She quickly approached the child and he had a cut on the outside of his mouth. Ms. McQuiston reported that there is a language barrier and Child A's main language is Spanish. When she asked Child A what happened he pointed to Child B. Child B admitted to hitting him with a bucket but got no further details. Ms. McQuiston stated that it was not until the following Monday that Child B's grandpa reported that Child B told him that an unknown child knocked down his woodchip pile, Child B got angry and swung the bucket making contact with Child A. Ms. McQuiston stated she was about 10 yards away from Child A when the incident occurred, and she was near the assistant caregiver, Hilary Baars. Ms. McQuiston reported that she emailed his mother immediately and they iced Child A's mouth after the incident occurred and throughout the day.

On 12/4/2018, I interviewed assistant caregiver, Ms. Baars. Ms. Baars reported on 11/15/2018 they were outside on the playground with two other classrooms. A student from their classroom approached her and told her Child A was crying. Ms. Baars noted that she and Ms. McQuiston reached the child Child A at the same time. Child A was unable to tell them what happened, he just pointed at Child B. After asking, Child B admitted to hitting Child A with the bucket. Child B's guardian informed the caregivers that Child B hit Child A with the bucket because he was angry that his woodchip pile was knocked down. Ms. Baars reported they are not sure who knocked down Child B's woodchip pile. Ms. Baars reported that when the incident initially occurred, they only saw a cut on the outside of his mouth and some bruising in the inside of his mouth. The following Monday, Child A's mother informed the caregivers that Child A's teeth were chipped, and he needed an appointment to see his dentist.

On 12/18/2018, I spoke to Child B's guardian. He reported that the caregivers did not see the incident when it occurred. When the caregivers asked Child B what happened, Child B would not tell them. When Child B got home, he was willing to talk to his guardians about the incident. Child B told them that he was making a woodchip pile, Child A knocked it over and that is when he hit Child A with the bucket. Child B's guardian said that Child B loves school and looks forward to it every day. He reported not having any concerns with the care his grandson receives and feels that the caregivers do a great job.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff and Volunteers.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Appropriate care and supervision was not provided when Child A (male, 4 years old) was hit in the face by Child B (male, 4 years old) chipping his teeth.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the license status.

*Stephanie Shell*

12/19/2018

Stephanie Shell  
Licensing Consultant

Date

Approved By:

*Jaime Byerly*

12/19/2018

Jaime Byerly  
Area Manager

Date