



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

November 16, 2018

Joellen Drallette  
Drallette Enterprises Inc.  
2711 Nighthawk Ave.  
Schoolcraft, MI 49087

RE: License #: DC390270449  
Investigation #: **2019D0298001**  
**Bullfrogs and Butterflies Christian Learning Center**

Dear Ms. Drallette:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Tiara McKay', with a long horizontal flourish extending to the right.

Tiara McKay, Licensing Consultant  
Child Care Licensing Division  
322 E. Stockbridge Avenue  
Kalamazoo, MI 49001  
(269) 615-5758

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC390270449
<b>Investigation #:</b>	2019D0298001
<b>Complaint Receipt Date:</b>	09/24/2018
<b>Investigation Initiation Date:</b>	09/24/2018
<b>Report Due Date:</b>	11/23/2018
<b>Licensee Name:</b>	Drallette Enterprises Inc.
<b>Licensee Address:</b>	2711 Nighthawk Avenue Schoolcraft, MI 49087
<b>Licensee Telephone #:</b>	Unknown
<b>Administrator:</b>	Joellen Drallette, Designee
<b>Licensee Designee:</b>	Joellen Drallette, Designee
<b>Name of Facility:</b>	Bullfrogs and Butterflies Christian Learning Center
<b>Facility Address:</b>	5902 S. Twelfth Street Portage, MI 49024
<b>Facility Telephone #:</b>	(269) 488-2120
<b>Original Issuance Date:</b>	11/23/2004
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/13/2016
<b>Expiration Date:</b>	06/12/2018
<b>Capacity:</b>	180
<b>Program Type:</b>	CHILD CARE CENTER

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Child A was administered 7 ml of Nystatin when he was supposed to get 1 ml.	Yes

**III. METHODOLOGY**

09/24/2018	Special Investigation Intake – 2019D0298001
09/24/2018	Special Investigation Initiated – On-site from approximately 11:00 until 11:30. Interviewed center owner and program director, Joellen Drallette.
10/26/2018	Contact – Telephone call made to Child A’s Mother.
10/26/2018	Contact – Text message sent to Child A’s Mother.
10/26/2018	Contact – Telephone call received from Child A’s Mother.
10/26/2018	Contact Caregiver Amber Hosier. Left a voice mail message requesting a return call.
11/08/2018	Contact – Telephone call made to Child B’s Mother.
11/08/2018	Contact – Telephone call to Child C’s Mother.
11/08/2018	Contact – Telephone call made to Child D’s Mother.
11/14/2018	Inspection Completed-BCAL Sub. Compliance
11/14/2018	Exit Conference with Joellen Drallette.

**ALLEGATION: Child A was administered 7 ml of Nystatin when he was supposed to get 1 ml.**

**INVESTIGATION:** I conducted an unscheduled on-site inspection on 09/24/2018. During the inspection I interviewed the center owner and program director, Joellen Drallette. Ms. Drallette advised that Child A’s Mother completed a Medication Permission and Instructions form for Child A to receive Nystatin while in care. The form was completed on 09/21/2018 and the first dosage was given on 09/21/2018.

The first dosage was given at 7 ml instead of the directed 1 ml. The caregiver who administered the medication was Amber Hosier. Ms. Hosier realized right after she had administered that she had done so incorrectly. She advised Ms. Drallette. Poison Control and Child A's Mother were called immediately. Poison Control advised that the dosage amount would not hurt the child but that he should not receive any more of the medication that date. Child A's Grandmother picked the child up from the facility to take him home to closely monitor.

Ms. Drallette stated that she is careful about medication administration. She does not allow caregivers in the classroom to administer medications to children. Her front desk staff, or administrative assistants, administer all medications. Administrative assistants do not work in the classrooms as caregivers, but they do qualify as caregivers. Ms. Hosier was an administrative assistant. Ms. Drallette terminated her following the incident.

I obtained a copy of the Medication Permission and Instructions form. Under "Amount (dosage) of Medication Each Time Given", something was scribbled out and 1 ml was written next to the scribble. Under the scribble, there appeared to be the number one, written as a vertical line with a top hook facing left and a horizontal baseline. The one written next to the scribble was simply a vertical line. Ms. Drallette advised that Ms. Hosier made the change, "so that no one else would make the same mistake" she did, in thinking the one written by Child A's Mother appeared to be a seven with a horizontal line through the center of a vertical line. While reviewing the form, I noticed that information on "Storage of Medication" and "Other Directions, If Any" were left blank.

I contacted Child A's Mother on 10/26/2018. She explained that she writes her ones with a top hook and a horizontal base. She brought the Nystatin to the center in the bottle with the pharmacy label, including the dosage. She advised that she was upset initially but has "cooled down" since. She said she understands that "mistakes happen" and she continues to take Child A to the center. She has not seen Ms. Hosier since the incident and believes that she was terminated. Ms. Drallette has been "very apologetic". Child A's Mother stated that she would allow medication administration at the center again, but only if Ms. Drallette is the person administering the medication.

I texted Child A's Mother a copy of the Medication Permission and Instruction form. She confirmed that she had completed the form. She denied the scribble and the 1 ml written next to the scribble.

On 11/08/2018 I spoke with Child B's Mother. She started taking her children to the center about four years ago. Child B has been given an antibiotic and Motrin at the center. Child B also has an EpiPen. She has never had any concerns about the medication administration at the center.

I spoke with Child C's Mother on 11/08/2018. She advised that Child C receives breathing treatments at the center. She asked the center to administer Tylenol for an ear infection in the past and they would not administer because information on the Tylenol bottle did not match what she requested be given to Child C. She stated that she has had no concerns regarding medication administration at the center.

I spoke with Child D's Mother on 11/08/2018. Child D started going to the center in March 2018. He has needed a lot of medication due to being a premature baby. He has been given nebulizer treatments, Tylenol, and medication for a yeast infection while at the center. Child D's Mother worries about the breathing treatments but stated that the staff at the center "do a good job" regarding administration of the treatments. When she turns in a Medication Permission and Instruction form the staff look the form over and ask questions if they have any. Regarding medication administration, Child D's Mother said, "I trust them".

<b>APPLICABLE RULE</b>	
<b>R 400.8152</b>	<b>Medication; administrative procedures.</b>
	<b>(2) A caregiver shall give or apply medication, prescription or nonprescription, only with prior written permission from a parent.</b>
<b>ANALYSIS:</b>	The Medication Permission and Instruction form was not completed in full. Information on "Storage of Medication" and "Other Directions, If Any" were left blank.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.8152</b>	<b>Medication; administrative procedures.</b>
	<b>(4) Prescription medication shall have the pharmacy label indicating the physician's name, child's name, instructions, and name and strength of the medication and shall be given according to those instructions.</b>
<b>ANALYSIS:</b>	Nystatin was not administered to Child A according to the instructions on the pharmacy label.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



11/16/2018

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Tiara McKay  
Licensing Consultant

Date

Approved By:



11/16/2018

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Yolanda Sims  
Area Manager

Date