



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

August 30, 2017

Amy Edgar  
Appletree Learning Center Knapp, LLC  
770 Kenmoor Avenue  
Grand Rapids, MI 49546

RE: Lic./Reg. #: DC410327696  
Investigation #: 2017D1093018  
Appletree Learning Center Knapp

Dear Ms. Edgar:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On August 28, 2017, you submitted an acceptable written corrective action plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Debra Purdom".

Debra Purdom, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 916-5206

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC410327696
<b>Investigation #:</b>	2017D1093018
<b>Complaint Receipt Date:</b>	07/20/2017
<b>Investigation Initiation Date:</b>	07/21/2017
<b>Report Due Date:</b>	09/18/2017
<b>Licensee Name:</b>	Appletree Learning Center Knapp, LLC
<b>Licensee Address:</b>	Suite 100 770 Kenmoor Ave Grand Rapids, MI 49546
<b>Licensee Telephone #:</b>	(616) 454-5432
<b>Administrator:</b>	Amy Edgar, Designee
<b>Licensee Designee:</b>	Amy Edgar, Designee
<b>Name of Facility:</b>	Appletree Learning Center Knapp
<b>Facility Address:</b>	3100 Learning Lane Grand Rapids, MI 49525
<b>Facility Telephone #:</b>	(616) 364-0543
<b>Original Issuance Date:</b>	09/13/2012
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/11/2017
<b>Expiration Date:</b>	03/10/2019
<b>Capacity:</b>	168
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
On 07/20/17, Child A, male age 9 months, was able to get a hold of a bottle that was meant for another child.	Yes

## III. METHODOLOGY

07/20/2017	Special Investigation Intake - 2017D1093018
07/21/2017	Special Investigation Initiated - Telephone Spoke to Child A's Mother - 4:45PM
07/26/2017	Inspection Completed On-site - unannounced at 1:30PM, spoke with program director Amy Edgar, and caregivers Jenny DeWinter and Katie Auch.
07/26/2017	Exit Conference with Amy Edgar
07/27/2017	Contact - Telephone call made - spoke with Amy Edgar, suggested she speak to other parent re: any health issues
07/27/2017	Contact - Telephone call received From Amy Edgar, said reached other parent. No health issues. Will contact Child A's Mother with information
08/28/2017	Exit conference with Amy Edgar

**ALLEGATION:** On 07/20/17, Child A, male age 9 months, was able to get a hold of a bottle that was meant for another child.

**INVESTIGATION:** I received a complaint that on 07/20/17 at approximately 3:20 PM, program director Amy Edgar telephoned Child A's mother to inform her that Child A got a hold of a bottle that was sitting on the floor in Child A's classroom. Child A's Mother stated Ms. Edgar informed her the bottle contained another child's mother's breast milk. There was concern that the breast milk could contain a virus or drug that can be passed through body fluids.

On 07/21/17 at approximately 4:45PM, I spoke with Child A's Mother by telephone. Child A's Mother stated Ms. Edgar told her she did not know if or how much milk Child A may have been able to consume from the bottle. I asked Child A's Mother if she had contacted Child A's doctor, and she stated she had not. Child A's Mother stated she made the report to child care licensing so that there would be a record in case Child A did develop any health issues that could be attributed to consumption

of another mother's breast milk. Child A's Mother stated she would like to know if the other mother has any health issues, is taking any medications, or if she is using any street drugs.

On 07/26/17, I made an unannounced onsite inspection at the center. I spoke with program director Amy Edgar and informed her of the complaint. Ms. Edgar stated she was aware of what happened and confirmed she telephoned Child A's Mother to inform her that Child A may have consumed breast milk meant for another child. I asked to speak with the caregivers involved.

Jenny DeWinter stated she was in Child A's classroom feeding Child B, female age 10 months. Ms. DeWinter stated she initially was sitting in a chair with Child B. Child B can become "resistant" when she is being fed a bottle so she got down on the floor to use a boppy pillow. Ms. DeWinter explained that Child B does not always like to be held when she is fed, so if caregivers lay her on a boppy and sit next to her, Child B will usually take her bottle that way. Ms. DeWinter stated when she sat down on the floor and put Child B on the boppy, she set Child B's bottle next to her. She turned her head to speak to another caregiver and less than a minute later when she went to reach for Child B's bottle, she saw Child A holding the bottle at his waist. Ms. DeWinter stated she did not think Child A had the bottle long enough to drink out of the bottle before she took it out of his hand.

Katie Auch stated she was in Child A's classroom at the same time and observed Ms. DeWinter sitting in a chair trying to feed Child B a bottle. Ms. Auch stated it appeared Ms. DeWinter was having trouble getting Child B to take the bottle and Child B was getting fussy. Ms. Auch stated that Ms. DeWinter got on the floor and put Child B in the boppy pillow. Child B continued to be fussy and Ms. DeWinter put the bottle down on the floor to adjust Child B's position in the boppy pillow. Ms. Auch stated that was when Child A, who was right behind Ms. DeWinter, picked up the bottle she had just put on the floor next to her. Ms. Auch stated she did not see Child A drink from the bottle before Ms. DeWinter discovered Child A had the bottle and got it away from him.

On 07/27/17, I spoke with Ms. Edgar on the telephone and suggested that it may be helpful for Child A's Mother to speak with Child B's Mother about the incident and allow Child B's Mother to provide any pertinent health issues that may affect breast milk. Ms. Edgar agreed that it would likely be helpful.

Later on 07/27/17, Ms. Edgar left a voice mail message that she had spoken to Child B's Mother and was assured by her that she has no health issues or is taking anything that could be harmful if passed through breast milk.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff and Volunteers.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Caregiver Jenny DeWinter failed to provide appropriate care and supervision by leaving Child B's bottle on the floor where Child A could reach it.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.8340</b>	<b>Food services and nutrition; provided by parents.</b>
	<b>(8) Beverages and food shall be fed only to the child for whom the item is labeled.</b>
<b>ANALYSIS:</b>	It could not be determined that Child A consumed any of the contents in a bottle labeled for Child B.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend no change in the status of the license.

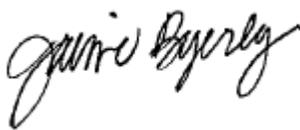


08/28/17

Debra Purdom  
Licensing Consultant

Date

Approved By:



08/30/17

Jaime Byerly  
Area Manager

Date