



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

April 1, 2021

REDACTED REPORT

Amy Arena
 REE Midwest, Inc.
 1742 Crooks Rd
 Troy, MI 48084

RE: License #: DC330294579
 Investigation #: 2021D0106003
 Rainbow Child Development Center-Okemos

Dear Ms. Arena:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125 Staff; volunteer; requirements.

The details of the allegations are in the attached report. To investigate the allegations, I completed onsite inspections on 1/19/2021 and 1/20/2021. I interviewed: The person who made the complaint, program director, caregivers, parents, and guardians.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

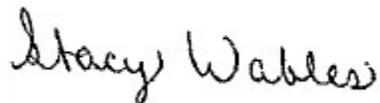
You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked **redacted report** may have some legally protected information blacked out.

This redacted report and any related corrective action plans must be filed in your licensing notebook. This redacted report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in cursive script that reads "Stacy Wables".

Stacy Wables, Licensing Consultant
Bureau of Community and Health Systems
301 E. Louis Glick Hwy
Jackson, MI 49201
(517) 899-5790

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

THIS REPORT CONTAINS QUOTED PROFANITY AND/OR SEXUALLY EXPLICIT LANGUAGE.

I. IDENTIFYING INFORMATION

License #:	DC330294579
Investigation #:	2021D0106003
Complaint Receipt Date:	01/15/2021
Investigation Initiation Date:	01/19/2021
Report Due Date:	03/16/2021
Licensee Name:	REE Midwest, Inc.
Licensee Address:	1742 Crooks Rd Troy, MI 48084
Licensee Telephone #:	(248) 519-1930
Administrator:	Amy Arena, Designee
Licensee Designee:	Amy Arena, Designee
Name of Facility:	Rainbow Child Development Center-Okemos
Facility Address:	3682 Okemos Rd. Okemos, MI 48864
Facility Telephone #:	(517) 347-1919
Original Issuance Date:	04/14/2008
License Status:	REGULAR
Effective Date:	10/10/2020
Expiration Date:	10/09/2022
Capacity:	108
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
There are [REDACTED] peers at the child care center who touch Child A's [REDACTED] area. The inappropriate touching is occurring underneath Child A's clothing.	No

III. METHODOLOGY

01/15/2021	Special Investigation Intake 2021D0106003
01/19/2021	Inspection Completed On-site Observation and interviews with Ronda Gillett and Heather Hilla from 10:00am until noon.
01/19/2021	Contact – Telephone Call Made Left a voice mail for the complainant requesting a return call. Received a return call from the complainant.
01/20/2021	Inspection Completed On-site Interview with Nia Hall from 11:30am until noon.
01/21/2021	Contact – Telephone Call Made Telephone calls made to Dianee Green and Ronda Gillett.
01/22/2021	Contact – Telephone Call Made Telephone conference with Dianee Green and [REDACTED].
03/24/2021	Contact – Telephone Call Made Telephone calls to Child A's Guardian, Child B's Mother and Child C's Mother.
03/24/2021	Exit Conference with Kevin Smith.

ALLEGATION: There are [REDACTED] peers at the child care center who touch Child A's [REDACTED] area. The inappropriate touching is occurring underneath Child A's clothing.

INVESTIGATION: On 1/19/2021 I completed an unannounced on-site inspection at the child care center. I informed program director, Ronda Gillett, of the allegations. Ms. Gillett said she has not been made aware of any incidents where Child A was touched inappropriately by any [REDACTED] peers. Ms. Gillett said there are no male staff members employed at the center. Ms. Gillett said Child A is known as a "fibber." When staff members redirect Child A, Child A likes to say things like "I'm going to tell my grandma you said you're going to break my arm." Ms. Gillett said Child A likes to get attention by standing on tables and lifting [REDACTED] shirt. Ms. Gillett said she believes if a [REDACTED] peer touched Child A then Child A would be very verbal about the incident. Child A does not have a problem letting staff members know when [REDACTED] has a problem with [REDACTED] peers. Ms. Gillett said she believes Child A's Guardian would contact Ms. Gillett if Child A mentioned a touching incident with a [REDACTED] peer. Ms. Gillett is surprised Child A kept quiet if anything inappropriate happened do [REDACTED]. It would be out of character for Child A to not tell a staff member or Child A's Guardian.

Ms. Gillett described Child A as being more of a "loner" when [REDACTED] plays. Ms. Gillett said children are spaced out at least 18 inches during nap time. Child A does not like to nap so Child A is usually placed away from the rest of the classroom. Bathrooms are located inside Child A's classroom. The bathroom entrance has an open entry way and contains two stalls with doors. The staff members try to send one child at a time to the bathroom. If staff members are unable to send one at a time, a staff member will stand in the entry way to monitor the children in the bathroom.

Ms. Gillett said the staff members in Child A's classroom are very "hands on" and supervise the children very well. One staff member has a degree in early childhood development and the other staff member is working towards a degree in early childhood development. Both staff members take their jobs and supervision of the children very seriously. Neither staff member would want to jeopardize their career by not properly supervising children at the child care center. Ms. Gillett said there is only one staff member who works with Child A on shift today.

On 1/19/2021 I completed an unannounced on-site inspection at the child care center. I interviewed child care staff member Heather Hilla. Ms. Hilla said she was not aware of any incidents where a [REDACTED] peer touched Child A inappropriately. Ms. Hilla described Child A as a "normal kid." Ms. Hilla said Child A does not typically like to take naps. Ms. Hilla said staff members encourage the children to lay quietly for a few minutes. Staff members usually must give Child A a quiet activity to play with so Child A does not disrupt the children who are napping. It is very uncommon for Child A to take a nap. Ms. Hilla has not noticed any of the children in Child A's classroom to have problems with touching other children inappropriately. The

bathroom is located inside the classroom. Although there are two stalls, staff members try to send only one child at a time to the bathroom. Ms. Hilla recalled an incident recently where Child A soiled [REDACTED] clothes due to a bathroom accident. Child A went into the bathroom by [REDACTED] to clean [REDACTED] up and change [REDACTED] clothes. Since Child A was alone in the bathroom, Ms. Hilla does not believe inappropriate touching from a peer could have happened to Child A while Child A was changing [REDACTED] clothes. During nap time the nap mats are placed at least 18 inches apart so children cannot touch each other. The staff members spread out in the classroom so all children can be supervised during nap time and all other activities. Ms. Hilla believes all the staff members at the center do a good job of properly supervising children who are in their care.

On 1/19/2021 I spoke to the complainant by telephone. The complainant said Child A did not give her many details about what happened to Child A at the child care center. Child A did not state a name of a specific peer who touched [REDACTED]. Child A only indicated a [REDACTED] Child A's age touched [REDACTED] under [REDACTED] clothes.

On 1/20/2021 I completed an unannounced on-site inspection at the child care center. Ms. Gillett said only one of the two staff members who work with Child A are present at the center today as the other staff member called in sick. I interviewed staff member Nia Hall. Ms. Hall said Child A has "a very big personality." Ms. Hall said Child A is "sweet" and "likes attention." Ms. Hall believes Child A "wants to be a big [REDACTED]." Child A likes to wear [REDACTED] and [REDACTED] in a manner that would be considered provocative for [REDACTED] age. It is common for Child A to be redirected for using profanity in the classroom. Usually, Child A is easily redirected. There are times when Child A will become upset when [REDACTED] is redirected. When this happens, Child A makes comments like "I'm going to tell my grandma." The things Child A says [REDACTED] is going to tell [REDACTED] grandma are things that did not happen, but things Child A makes up to tell [REDACTED] grandmother. Child A will tell staff members "I'm going to tell my grandma you made me sit down and you were mean to me." Child A rarely takes naps. Child A typically engages in quiet play activities during nap time. So as not to disrupt the other children, Child A is placed in a corner furthest away from the other children during nap time. Ms. Hill has not noticed Child A or any other children in Child A's classroom attempt to sneak off and hide from staff members. Ms. Hill said the classroom is wide open and there no blind spots in the classroom. Ms. Hill has not noticed any children in the classroom to have problems with touching other children inappropriately. Ms. Hill said staff members try to have only one child at a time go into the bathroom located in the classroom. If more than one child must use the bathroom at the same time, a staff member will stand in the opening to the bathroom to supervise the children in the stalls. Ms. Hill said the nap mats are placed at least 18 inches apart during nap time and staff members are good about remaining split up amongst the children to supervise all children during all activities.

On 1/21/2021 I spoke to Person 1 by telephone. Person 1 said that Child A told Person 1 a child in Child A's classroom who Child A referred to as [REDACTED] kissed

Child A under [REDACTED] clothes while they were under a blanket. Child A did not provide Person with any additional information.

On 1/21/2021 I spoke to Ms. Gillett by telephone. I asked Ms. Gillett if there are any children in Child A's classroom whose name sounds similar to [REDACTED]. Ms. Gillett said Child B's name resembles [REDACTED]. Ms. Gillett said Child B can be "naughty." Child B sometimes has difficulty following classroom rules. Child B likes to say "no" when redirected by staff members. Child B has acted out aggressively by throwing toys at or hitting staff members. Ms. Gillett said she has never seen Child B attempt to touch children on an inappropriate manner. Ms. Gillett believes staff members would have told Ms. Gillett if they ever observed Child B to touch other children in an inappropriate manner. Child A and Child B do not seem to play together much in the classroom. Child A and Child B take naps across the room from each other. The children stay in the same spot every day for nap time. Ms. Gillett believes staff members would have noticed if Child A or Child B walked across the room to share a cot and get under a blanket. Ms. Gillett said nap time is the only time during the day children have blankets.

On 1/22/2021 I participated in a phone conference with Dianee Green and [REDACTED] to discuss and develop a safety plan for Child A's at child care center.

On 3/24/2021 I spoke to Child A's Guardian by telephone. Child A's Guardian said Child A continues to attend the child care center. Child A's Guardian said she believes the child care staff members provide appropriate care and supervision. Child A's Guardian does not believe the child care allows children to sleep on the same cot, so Child A's Guardian does not know how a [REDACTED] peer could have touched Child A while under blankets. Child A's Guardian said she wonders if maybe the incident was something Child A was just thinking about but it didn't actually happen. Child A's Guardian said she does not have any major concerns regarding the child care center. Recently Child A's Guardian heard a staff member raise their voice to the children in a way that was a little concerning. Child A's Guardian addressed her concern with the program director. Child A's Guardian believes the program director addressed her concern promptly. Child A's Guardian said she believes the child care center staff members address any concerns immediately. Child A's Guardian is pleased with the child care center overall.

On 3/24/2021 I placed a telephone call to Child B's Mother. I was not able to leave a message as I received an automated message that the voice mail for Child B's Mother was not set up.

On 3/24/2021 I placed a telephone call to Child C's Mother. I left a voice message requesting a return call.

On 3/24/2021 I completed an exit conference with the licensee by telephone.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	The staff members provide appropriate care and supervision. Staff member did not observe any [REDACTED] peers to touch Child A under [REDACTED] clothes.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of this license.

Stacy Wables

04/01/2021

Stacy Wables
Licensing Consultant

Date

Approved By:

Erika Bigelow

04/01/2021

Erika Bigelow
Area Manager

Date