



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

November 18, 2019

Susan Henry
 REE Midwest, Inc.
 1742 Crooks Rd
 Troy, MI 48084

RE: License #: DC330294579
 Investigation #: 2019D0107029
 Rainbow Child Development Center-Okemos

Dear Mrs. Henry:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125 (1) Supervision.

The details of the allegations are in the attached report. To investigate the allegations, I completed an onsite inspection on 8/29/2019. I interviewed the program director, caregivers, parents, or others with relevant information.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in cursive script that reads "Chandra Betts".

Chandra Betts, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 262-9451

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC330294579
Investigation #:	2019D0107029
Complaint Receipt Date:	08/28/2019
Investigation Initiation Date:	08/29/2019
Report Due Date:	10/27/2019
Licensee Name:	REE Midwest, Inc.
Licensee Address:	1742 Crooks Rd Troy, MI 48084
Licensee Telephone #:	(248) 519-1930
Administrator:	Susan Henry, Designee
Licensee Designee:	Susan Henry, Designee
Name of Facility:	Rainbow Child Development Center-Okemos
Facility Address:	3682 Okemos Rd. Okemos, MI 48864
Facility Telephone #:	(517) 347-1919
Original Issuance Date:	04/14/2008
License Status:	1ST PROVISIONAL
Effective Date:	07/23/2019
Expiration Date:	01/22/2020
Capacity:	108
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 8/5/2019, two children tied a jump rope around Child A's (male, age 3 years) neck. There is concern the teachers were not appropriately supervising the children.	No

III. METHODOLOGY

08/28/2019	Special Investigation Intake 2019D0107029
08/28/2019	Contact - document received Written statement from Child A's Mother
08/29/2019	Special Investigation Initiated - On Site Interviews with program director, Ms. Gillett, lead caregiver, Ms. Burch, and caregiver, Ms. Hugget
11/06/2019	Interview with Child B and C's Mother
11/13/2019	Exit Conference

ALLEGATION: On 8/5/2019, two children tied a jump rope around Child A's (male, age 3 years) neck. There is concern the teachers were not appropriately supervising the children.

INVESTIGATION: On 8/28/2019, I reviewed a written statement provided by Child A's Mother regarding the incident on 8/15/2019. Child A's Mother stated that on 8/15/2019, one caregiver took a group of students to the Gym to play. During play time, Child A (male, age 3 years) wrapped a jump rope around his own neck. Then, two other children each grabbed an end and began to pull, causing Child A to scream. At that point, a caregiver intervened. Child A's Mother stated she received a phone call from the center to explain the incident at 12:11 pm. She indicated that the program director, Ms. Ronda Gillett, and assistant director both examined Child A and did not find any marks, bruising, or signs of physical injury. Child A's Mother stated that she did not observe any marks or bruising on 8/15/2019. She indicated some redness appeared on Child A's neck over the weekend, after the incident. Child A's Mother stated the center has made improvements in care and supervision practices over the past six months since the last investigation of a diapering issue

with Child A. Child A's Mother indicated she is concerned the improvements have not been enough as Child A could have been seriously injured as a result of the incident.

On 8/29/2019, I made an onsite inspection of the child care center. I interviewed program director, Ms. Ronda Gillett. She stated that on 8/15/2019, caregiver, Ms. Sydney Hugget, was supervising a group of children from the Young Preschool Classroom. They were in the Gym when Child A put a jump rope around his neck. Two other children then came over and grabbed each end of the rope and began to pull. Ms. Gillett indicated Ms. Hugget immediately intervened to make sure Child A was safe and reported the incident to Ms. Gillett. Ms. Gillett stated she removed Ms. Hugget from the Young Preschool Classroom for the rest of the day and provided her with coaching. Ms. Gillett stated Ms. Hugget was receptive to the feedback and has not had issues since then. Ms. Gillett indicated she has observed Ms. Hugget's work as a caregiver, in the classroom, and has not found any issues or failure to provide appropriate supervision to children.

On 8/29/2019, I interviewed caregiver, Ms. Syndey Hugget. She stated that on 8/15/2019, she had a group of eight children in the Gym. Ms. Hugget stated that she was talking to another child when she heard Child A scream. This prompted her to turn around to face his direction. Ms. Hugget stated she saw Child A with a jump rope around his neck and two children holding one end each. Ms. Hugget indicated that after talking to the children, who explained Child A placed the jump rope around his own neck. Then, two other children came over and began to pull at the two ends of the rope. At that point Child A became upset and screamed. Ms. Hugget stated she heard him and immediately intervened. Ms. Hugget stated she removed the jump rope from Child A's neck and did not observe any physical injuries. She stated she took all of the children to the office with her so she could report the incident the program director, Ms. Gillett. Since then, all jump ropes have been removed from the classroom. Ms. Hugget stated she has not observed any of the children use the jump ropes unsafely prior to that incident.

On 8/29/2019, I interviewed lead caregiver, Ms. Aimee Burch, who stated she worked at the center for six years. She stated that she has not observed supervision issues in the classroom with Ms. Hugget, or any other caregivers. She also stated that Child A has not displayed any previous behavior that would indicate he would use a jump rope unsafely. Ms. Burch stated Child A's Mother spoke to her last week and expressed she was upset over the incident. Child A's Mother stated she spoke to Ms. Gillett, about her concerns, but stated that Ms. Hugget never apologized.

On 8/29/2019, I made an onsite inspection of the child care center. I inspected the Young Preschool Classroom. I observed there were 14 children and 2 caregivers. The children were on cots for rest time and the caregivers were directly supervising them.

On 11/07/2019, I interviewed Child B (female, age 2 years) and C (male, age 3 years)'s Mother. She stated Child B and Child C have attended the center for over one year. She stated the center has struggled with supervision in the past, due to ratio issues, but have made significant improvement. Child B and C's Mother indicated she has not observed any current problems with supervision. She stated Ms. Hugget maintains good communication with parents. Child B and C's Mother indicated she has not observed Ms. Hugget ever failing to appropriately supervise the children.

APPLICABLE RULE	
R 400.8125	Staff and Volunteers.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.

ANALYSIS:	Ms. Hugget provided appropriate supervision to the group of children in her class on 8/15/2019. While attending to another child, she was in close enough proximity to immediately respond to Child A's needs when he became distressed. Ms. Hugget provided appropriate care to Child A when she observed Child A and two other students using a toy unsafely.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend this special investigation be closed.

Chandra Betts

11/18/2019

Chandra Betts
Licensing Consultant

Date

Approved By:

Erika Bigelow

11/18/2019

Erika Bigelow
Area Manager

Date