



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 25, 2019

Joellen Drallette
Drallette Enterprises Inc.
2711 Nighthawk Avenue
Schoolcraft, MI 49087

RE: License #: DC390270449
Investigation #: 2019D0298021
Bullfrogs and Butterflies Christian Learning Center

Dear Ms. Drallette:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125(1) Staff and volunteers.

The details of the allegations are in the attached report. To investigate the allegations, I completed an onsite inspection on 10/11/2019. I interviewed the program director/licensee designee, caregivers, witnesses, and parents.

As a result of this investigation, I found the following violation(s):

R 400.8125(1) Staff and volunteers.

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 11/7/2019. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.

- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

| | Yes | No |
|---------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|
| A rule or law violation was found and a serious injury or death occurred. | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| A rule or law violation was found and abuse and/or neglect of a child occurred. | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Tiara McKay, Licensing Consultant
 Child Care Licensing Division
 322 E. Stockbridge Avenue
 Kalamazoo, MI 49001
 (269) 615-5758

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|------------------------------------------------------|
| License #: | DC390270449 |
| Investigation #: | 2019D0298021 |
| Complaint Receipt Date: | 08/30/2019 |
| Investigation Initiation Date: | 08/30/2019 |
| Report Due Date: | 10/29/2019 |
| Licensee Name: | Drallette Enterprises Inc. |
| Licensee Address: | 2711 Nighthawk Avenue Schoolcraft, MI 49087 |
| Licensee Telephone #: | Unknown |
| Administrator: | Joellen Drallette, Designee |
| Licensee Designee: | Joellen Drallette, Designee |
| Name of Facility: | Bullfrogs and Butterflies Christian Learning Center |
| Facility Address: | 5902 S. 12 th Street Portage, MI 49024 |
| Facility Telephone #: | (269) 488-2120 |
| Original Issuance Date: | 11/23/2004 |
| License Status: | REGULAR |
| Effective Date: | 06/13/2018 |
| Expiration Date: | 06/12/2020 |
| Capacity: | 180 |
| Program Type: | CHILD CARE CENTER |

II. ALLEGATION(S)

| | Violation Established? |
|------------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Child A's finger was shut in a door, causing the tip of the finger to become partially unattached to the rest of his finger. | Yes |

III. METHODOLOGY

| | |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| 08/30/2019 | Special Investigation Intake – 2019D0298021 |
| 08/30/2019 | Special Investigation Initiated – Telephone call to Child A's Father. |
| 09/05/2019 | Contact – Telephone call made to Child B's Mother. |
| 09/05/2019 | Contact – Telephone call made to Child A's Mother. |
| 10/11/2019 | Inspection Completed On-site from approximately 11:00-11:30 am. Interviewed assistant director Jennifer Macdonald and caregiver Tabriel (Tay) Hughes. |
| 10/18/2019 | Contact – Telephone call made to licensee designee/program director Joellen Drallette. |
| 10/18/2019 | Exit Conference with Joellen Drallette. |
| 10/18/2019 | Inspection Completed-BCAL Sub. Compliance. |

ALLEGATION: Child A's finger was shut in a door, causing the tip of the finger to become partially unattached to the rest of his finger.

INVESTIGATION: I spoke with Child A's Father on 08/30/2019. Regarding Child A's finger being injured, he said, "a lapse in supervision is what allowed it to happen". Child A was playing outside and ran toward the door to enter the building. No caregivers saw him to stop him. Once Child A was injured, he was tended to appropriately – Child A's Father reported no concerns there. Following the incident, a barrier was put up outside the door to keep any children from getting to the door without a caregiver noticing. Child A's Father advised that he likes the presence of the barrier.

On 09/05/2019 I spoke with Child B's Mother. She was present when the incident occurred. Child A was standing outside the door when Child B's Mother opened it and headed outside to pick up Child B. She walked away from the door before the

door closed. She thought Child A had walked away from the door as well. After she got Child B, she turned to go back toward the door and saw a caregiver holding Child A's hand. She did not see the incident occur. Child B's Mother said that children congregate at the door when they see parents. After the incident, the center put what she described as a padded gate barrier outside the door. She stated that it has "really helped keep the kids away from the door".

I spoke with Child A's Mother on 09/05/2019. She works at the center and was working the day of the incident, cleaning rooms at the end of the day before closure. She had been in a room near the outdoor play area when her child saw her through the window. Caregiver Tabrieal Hughes brought Child A to the door to say hello. After that, Child A's Mother went elsewhere in the building to clean. A while later, she was cleaning the room next to the office, with a half wall of windows allowing one room to see into the other. While she was cleaning, Ms. Hughes started knocking on the window from the office. She pointed at Child A's Mother and then toward the ground near herself. Child A's Mother then exited the room she was in and went to Ms. Hughes in the office. She found Child A with her. Ms. Hughes said, "I'm so sorry", "I had my back turned", and "I was getting water for the kids". Ms. Hughes then gave Child A to her to care for and administer first aid while Ms. Hughes called 911. Child A's Mother said that "the tip of his finger was hanging off". Child A's Mother reported that she administered all first aid. She went to the hospital in the ambulance with Child A.

Child A's Mother reported that there is always a caregiver near the door outside. They hold a tablet to keep attendance as children are dropped off and picked up. Other caregivers are stationed at other areas of the playground to appropriately supervise. Child A's Mother said that she feels the incident with Child A was preventable. She said if she had been the caregiver at the door, she would not have been doing anything other than watching the child near the door. It was her understanding that Ms. Hughes had been handing water bottles out to children and that a parent had just arrived to pick up a child. Child A's Mother believes better supervision would have prevented Child A's finger from getting injured.

Following the incident, a cloth gate barrier was put near the door, keeping the children from getting to the door quickly. The barrier can be pushed and moved but does cause a delay in getting to the door. Child A's Mother said she is comfortable with this as a temporary solution but would like to see a permanent solution that cannot be moved by children. She advised that the center owner and program director, Joellen Drallete, plans to install something more permanent.

I conducted an unscheduled on-site inspection on 10/11/2019. I interviewed assistant director Jennifer Macdonald and caregiver Tabrieal Hughes. I also observed the outdoor play area.

Ms. Macdonald advised that she was not present when the incident occurred therefore did not have any direct knowledge of the incident itself. She said following

the incident Ms. Drallette ordered a gate for outside of the door. When the gate arrived, it was not what Ms. Drallette had thought, so she returned it and ordered a different gate. Until that gate arrives, there is a temporary gate at the door. I went outside and observed the "gate". It was a sturdy, cloth covered, accordian style barrier about the height of a half door. It was heavy, yet movable. It was placed along the edge of the sidewalk going from the door and extending out a number of feet.

Tabriael "Tay" Hughes advised that Child A's Mother had been cleaning a room near the outdoor play area. She and Child A saw one another, and Child A's Mother came out to give Child A a hug. After she went back inside, Child A stayed near the door. Ms. Hughes also stayed near the door. A few minutes later, Child B's Mother arrived to pick up Child B. After Child B's Mother walked out the door, Ms. Hughes turned around to get water bottles that were sitting close by for some of the children. At the time she turned, the door was closing. She heard Child A say, "ow ow ow" so she turned and saw that the door had closed on Child A's finger. She opened the door and said Child A's finger was "kinda hanging and crushed". Ms. Hughes called for another caregiver to take her place and she then took Child A to the office. Once they arrived at the office, Ms. Hughes realized that Child A's Mother was cleaning the room next to the office, so she knocked on the window adjoining the two rooms to get her attention. Child A's Mother then exited her room and came to the office and took Child A from Ms. Hughes. Ms. Drallette was present and called 911. Ms. Hughes spoke with the 911 operator and told the operator what happened. Ms. Hughes then got a towel, tissues, ice packs, and tape while Child A's Mother administered first aid. When the ambulance arrived Child A's Mother went with Child A to the hospital.

After the incident occurred, Ms. Hughes said a gate was put up outside at the door. The children are not allowed to touch the gate or be near it. She stated that the children are following the rules and no one is going to the door. In addition to the gate, supervision near the gate and door has increased.

I spoke over the telephone with the center's owner and licensee designee/program director Joellen Drallette. Ms. Drallette advised that she was present at the center in the office at the time the incident occurred. She said she immediately became involved when she heard Ms. Hughes calling for a caregiver to assist her. When she realized what had happened, she told Ms. Hughes to take Child A to the office. After they came to the office, Child A's Mother tended to Child A while Ms. Hughes called 911 and both Ms. Hughes and Ms. Drallette assisted Child A's Mother by bringing her necessary items to administer first aid. Ms. Drallette said she wanted 911 called so that Child A would be seen right away when arriving at the hospital.

After the incident occurred, Ms. Drallette said she placed a temporary gate at the door. She ordered a gate to be a more permanent fixture but when it arrived it was not what she thought. She has been pondering different ideas, including calling a fencing company, but has been held up somewhat as she does not own but rather

rents the space. Ms. Drallette advised that she is considering rearranging the outdoor play area so that no play equipment is near the door. She will keep some sort of barrier at the door as well.

| APPLICABLE RULE | |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| R 400.8125 | Staff and Volunteers. |
| | (1) All staff and volunteers shall provide appropriate care and supervision of children at all times. |
| ANALYSIS: | Appropriate care and supervision were not provided when Child A's finger was closed in the door and injured to the point of needing medical attention. |
| CONCLUSION: | VIOLATION ESTABLISHED |

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend closure of this special investigation with no change in the status of the license.

10/25/2019

Tiara McKay
Licensing Consultant

Date

Approved By:

10/25/2019

Yolanda Sims
Area Manager

Date