



STATE OF MICHIGAN  
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
 LANSING

GRETCHEN WHITMER  
 GOVERNOR

ORLENE HAWKS  
 DIRECTOR

September 18, 2019

Tanya Zoro  
 Childtime Childcare, Inc.  
 Suite 100  
 21333 Haggerty Road  
 Novi, MI 48375

RE: License #: DC820294558  
 Investigation #: 2019D0916018  
 Childtime Learning Center #0640

Dear Ms. Zoro:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8140 Discipline

The details of the allegations are in the attached report. To investigate the allegations, I completed an onsite inspection on 6/20/2019. I interviewed the program director.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "J. Manchester". The signature is written in a cursive, slightly slanted style.

Jinelle M. Manchester, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 938-6141

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC820294558
<b>Investigation #:</b>	2019D0916018
<b>Complaint Receipt Date:</b>	06/20/2019
<b>Investigation Initiation Date:</b>	06/20/2019
<b>Report Due Date:</b>	08/19/2019
<b>Licensee Name:</b>	Childtime Childcare, Inc.
<b>Licensee Address:</b>	Suite 100 21333 Haggerty Road Novi, MI 48375
<b>Licensee Telephone #:</b>	Unknown
<b>Administrator:</b>	Tanya Zoro, Designee
<b>Licensee Designee:</b>	Tanya Zoro, Designee
<b>Name of Facility:</b>	Childtime Learning Center #0640
<b>Facility Address:</b>	3031 West Grand Blvd Detroit, MI 48202
<b>Facility Telephone #:</b>	(313) 874-3300
<b>Original Issuance Date:</b>	10/24/2008
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/08/2017
<b>Expiration Date:</b>	06/07/2019
<b>Capacity:</b>	60
<b>Program Type:</b>	CHILD CARE CENTER



**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 6/18/2019, Child A (male, 3 years) stated that “Ms. Davis” hit him.	No

**III. METHODOLOGY**

06/20/2019	Special Investigation Intake 2019D0916018
06/20/2019	Special Investigation Initiated - On Site
06/20/2019	Inspection Completed-BCAL Full Compliance

**ALLEGATION:** On 6/18/2019, Child A (male, 3 years) stated that “Ms. Davis” hit him.

**INVESTIGATION:** On 6/19/2019, licensing consultant, Timika Haley spoke with Child A’s mother. She stated that Child A had told them that “Ms. Davis” hit him. Child A had no marks or bruises. Child A’s mother and father approached program director, Sydney Varner, on 6/18/2018. Ms. Varner told them there was no “Ms. Davis” at the center. Ms. Varner listed the names of the caregivers at the center. Child A then said it was Ms. Raven Gillmore that hit him.

On 6/20/2019, I completed and inspection onsite. I spoke with Ms. Varner. She explained that the center was under construction for many months. The center had only been re-opened for one week. Child A was not in Ms. Raven’s class and they had no interactions at the center for the week it was open. Ms. Varner stated that she asked Child A where at the center he was hit, and he could not tell her. She asked him where on his body he was hit, and he did not know. Ms. Varner stated Ms. Gillmore had worked at a different Childtime center for about three months but had been off work there for the last few weeks. She had just started work at this center that week.

<b>APPLICABLE RULE</b>	
<b>R 400.8140</b>	<b>Discipline.</b>
	<b>(2) All of the following means of punishment shall be prohibited: (a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.</b>
<b>ANALYSIS:</b>	There is no "Ms. Davis" at the center. Child A's mother said there were no marks or bruises. Ms. Varner denied any interactions between Ms. Gillmore and Child A. Child A could not say where in the center he was hit or where on his body he was hit.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend no change to the current license status.

*J. Manchester*

9/10/2019

\_\_\_\_\_  
Jinelle M. Manchester  
Licensing Consultant

\_\_\_\_\_  
Date

Approved By:

*Shirley Baskin*

09/18/2019

\_\_\_\_\_  
Shirley D. Baskin  
Area Manager

\_\_\_\_\_  
Date