



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

September 7, 2018

Joellen Drallette  
Drallette Enterprises Inc.  
2711 Nighthawk Ave.  
Schoolcraft, MI 49087

RE: Lic./Reg. #: DC390270449  
Investigation #: **2018D0298014**  
**Bullfrogs and Butterflies Christian Lrng Ctr.**

Dear Ms. Drallette:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your licensing notebook.

Sincerely,



Tiara McKay, Licensing Consultant  
Child Care Licensing Consultant  
322 E. Stockbridge Avenue  
Kalamazoo, MI 49001  
(269) 615-5758

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License/Registration #:</b>	DC390270449
<b>Investigation #:</b>	2018D0298014
<b>Complaint Receipt Date:</b>	07/10/2018
<b>Investigation Initiation Date:</b>	07/12/2018
<b>Report Due Date:</b>	09/08/2018
<b>Licensee Name:</b>	Drallette Enterprises Inc.
<b>Licensee Address:</b>	2711 Nighthawk Avenue Schoolcraft, MI 49087
<b>Licensee Telephone #:</b>	Unknown
<b>Administrator:</b>	Joellen Drallette, Designee
<b>Licensee Designee:</b>	Joellen Drallette, Designee
<b>Name of Facility:</b>	Bullfrogs and Butterflies Christian Lrng Ctr.
<b>Facility Address:</b>	5902 S. Twelfth Street Portage, MI 49024
<b>Facility Telephone #:</b>	(269) 488-2120
<b>Original Issuance Date:</b>	11/23/2004
<b>License/Registration Status:</b>	REGULAR
<b>Effective Date:</b>	06/13/2016
<b>Expiration Date:</b>	06/12/2018
<b>Capacity:</b>	180
<b>Program Type:</b>	CHILD CARE CENTER

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
The changing tables and toys are not clean.	Yes

**III. METHODOLOGY**

07/10/2018	Special Investigation Intake – 2018D0298014
07/12/2018	Special Investigation Initiated – On-site from approximately 2:00 until 3:00 pm. Interviewed owner and program director Joellen Drallette and caregivers Shalyn MacDonald, Breanna Nemitz, Ashley Lint, Brandi Markus, Monica Moeller, Kelsey Dietzin, Marsha Garza, Lisa Hughes, and Jenn MacDonald.
09/05/2018	Contact – Telephone call made to Child A and B's Mother.
09/05/2018	Contact – Telephone call made to Child C and D's Mother.
09/05/2018	Contact – Telephone call made to Child E's Mother.
09/07/2018	Inspection Completed-BCAL Sub. Compliance.
09/07/2018	Exit Conference with Joellen Drallette.

**ALLEGATION: The changing tables and toys are not clean.**

**INVESTIGATION:** On 07/12/2018 I conducted an unscheduled on-site inspection. During the inspection I interviewed owner and program director Joellen Drallette. I also observed five child care rooms with changing tables and interviewed the caregivers in each of the rooms.

Ms. Drallette advised that recently Child A was diagnosed with MRSA and Child A's parents thought the MRSA was contracted from the child care facility. They expressed concerns about cleanliness. Ms. Drallette denied that her facility was unclean. She stated that the 3-step cleaning process is followed regarding each of the rules that require it, including after diaper changes and after toys are mouthed by children.

After speaking with Ms. Drallette, I observed the classrooms that contained changing tables. I spoke with caregivers in each classroom.

The Minnow Room typically accommodates children between the ages of 9-12 months. In this room I spoke with caregivers, Shalyn MacDonald and Breanna Nemitz. There were two changing tables in this room. Both tables had recently been cleaned and were air drying after being sprayed by a bleach and water mix. The caregivers showed three spray bottles at each changing table – one for soap water, one for water, and one for bleach water. They advised that the tables get cleaned with the three steps after each diaper change. There was a bin in the classroom labeled “mouthed toys 3 step daily”. The bin was relatively full. Ms. MacDonald explained that mouthed toys are put in the bin. She then showed two other bins. In one bin they put soap water. In the other bin they put bleach water. After putting the toys in the soap water, they get rinsed under a faucet with water and then put in the bleach water.

The Duckling Room accommodates children from 12-18 months. In this room I spoke with caregivers Ashley Lint and Brandi Markus. This room also had a bin for mouthed toys. It was labeled “toys to be cleaned”. Both caregivers explained that they put soap water in the bin with the toys, then rinse the toys under the faucet, and then they place the toys on the counter on a towel and spray them with bleach water. The changing table in this room was clean, with the exception of a little bit of mulch underneath the changing pad. The pad itself was cracked and torn.

The Turtle Room accommodates children from 18-24 months. In this room I spoke with caregivers Monica Moeller and Kelsey Dietzin. The changing table in this room had a small crack and it was slightly sandy. The table had recently been cleaned and was air drying after being sprayed with bleach water. There was a bin in the room labeled “mouthed toys”. The caregivers advised that they clean all toys at nap time and then at the end of the day. They put them in a bin of soap water, then rinse them under the faucet, then put them on a pad on the counter and spray them with bleach water.

The Caterpillar Room accommodates children from 0-9 months. The caregivers I spoke with in this room were Marsha Garza and Lisa Hughes. The room had two changing tables. One table was clean and the other had recently been cleaned and was wet and air drying after being sprayed with bleach water. There was a bin in the room labeled “infant room toys”. The bin had toys in it with bleach water. The caregivers explained that they first put the toys in a soap water bin, then rinse them under the faucet, then put them in a bleach water bin, and then put them on a towel on the counter to dry.

The Grasshopper Room accommodates 2-year-old children. I spoke with caregiver Jenn MacDonald in this room. She said children are changed standing up in this room, unless they have a bowel movement, and then the changing table is used. After using the changing table, they follow the 3-step process. There was a bin for mouthed toys in this room, but it was empty. Ms. MacDonald advised that children at this age do not mouth toys much but when they do the toys are cleaned in a soap

water bin, then rinsed under the faucet, and then they are put on the counter and sprayed with bleach water.

It should be noted that each classroom I observed contained spray bottles with soap water, water, and bleach water. Each caregiver was able to talk about the 3-step cleaning process and said that it happens each time diapers are changed and toys are mouthed. In general, I observed the facility to be clean.

On 09/05/2018 I spoke over the telephone with Child A and B’s Mother and with Child C and D’s Mother. Both mothers explained that they have no concern about the cleanliness of the facility in general and specifically about changing tables and toys.

I spoke over the phone with Child E’s Mother on 09/05/2018. She said that her child contracted MRSA and that she believes it came from the child care facility. She said that neither she nor her husband has MRSA, so it must have come from the facility. Child E’s Mother explained that one time she picked up Child E during a diaper change and she did not see the caregivers clean the table after changing Child E. Another time she watched a caregiver clean a changing table and she did not clean the sides of the table itself. Child E’s Mother stated that she came from “an extremely high-quality daycare” and that Bullfrogs and Butterflies did not compare. Child E started in care in early May 2018 and contracted MRSA in early July. The family stopped using Bullfrogs and Butterflies for care at that point.

<b>APPLICABLE RULE</b>	
<b>R 400.8137</b>	<b>Diapering; toileting.</b>
	<b>(1) Diapering shall occur in a designated diapering area that complies with all of the following: (c) Has non-absorbent, smooth, easily cleanable surfaces in good repair.</b>
<b>ANALYSIS:</b>	The changing pads in the Duckling and Turtle rooms were cracked and torn, leaving them in poor repair and making them not easy to clean. Additionally, the Duckling changing table had mulch on it and the Turtle changing table had sand on it.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.8380</b>	<b>Maintenance of premises.</b>
	<b>(1) The premises shall be maintained in a clean and safe condition and shall not pose a threat to health or safety.</b>
<b>ANALYSIS:</b>	The toys and changing tables are being cleaned using the 3-step cleaning process. The premises are being maintained in a clean and safe condition.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

09/07/2018

Tiara McKay  
Licensing Consultant

Date

Approved By:

09/07/2018

Yolanda Sims  
Area Manager

Date